

# MSUKALIGWA LOCAL MUNICIPALITY



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## OFFICE OF THE MUNICIPAL MANAGER

Ihhovisi Lika Mphathi Dolobha

Die Kantoor van die Munisipale Bestuurder

Ii-hhovisi LeMphatsi Dolobha

### **PUBLIC NOTICE: MSUKALIGWA LOCAL MUNICIPALITY'S RESPONSE PLAN TO THE STATE PRESIDENT'S 21 DAYS NATIONAL LOCKDOWN**

This Public Notice is issued following the announcement by the State President Ramaphosa of a nationwide lockdown on the 23<sup>th</sup> of March 2020 that will start at midnight on 26 March 2020. The Municipality has developed a response plan for the attention of the residents of Msukaligwa Local Municipality. Every person in South Africa must stay at home until midnight on 16 April 2020 unless s/he is performing an essential service that requires his/her services during the 21 days lockdown.

#### **ESSENTIAL SERVICES**

The municipality in ensuring that essential services are rendered uninterrupted to the communities during the lockdown has put measures in place. All employees performing essential services will be identifiable through nametags / identification cards and have been issued with permits as gazette. Below are the measures that has been put in place:

#### **ELECTRICITY**

All municipal technicians will be at work or on standby during the lockdown

#### **WATER & SANITATION**

Areas that are supplied through water tankers once a week, the supply will be increased to every second day. Communities are urged **not to pay for water** and to report any such incidents to the Director Technical Services. Communities are urged to use the water **sparingly**. Sanitation services will also be at work or on standby during the lockdown.

#### **SOLID WASTE REMOVAL**

Domestic and business solid waste removal will **not** be affected and collection will continue as per the normal schedule.

#### **CEMETERIES, CREMTORIA AND FUNERALS**

Bereaved families will be able to purchase a grave from Monday to Friday at the municipal office between 08h00 – 12h00 utilising skeleton staff.



During funerals, affected families are encouraged to observe the recommended hygiene practices and limit the number of mourners in line with the gazetted COVI 19 Protocols.

## **PAYPOINTS**

The public is advised that access to Municipal pay points will be for limited hours between 08h00-12h00 on Monday to Friday for the purchase of prepaid electricity utilizing skeleton staff. The public is encouraged to use alternatives such as **ATM's, Bank app** to purchase pre-paid electricity token/voucher and **third party vendors**. Residents are further encouraged to pay their Municipal accounts through our **FNB Ermelo Branch** Cheque Account No. 62822833267 quoting account number, **Pick Pay. Shoprite , Checkers and Easy pay.**

## **METER READINGS AND CUT OFFS**

The municipality will not be reading meters during this period. Consumer are urged to submit their readings via WhatsApp at 066 389 0654 or Email: [meter.readings@msukaligwa.gov.za](mailto:meter.readings@msukaligwa.gov.za). Please take note that no cut offs will be done during this period. Consumers are encouraged to continue taking responsibility of their accounts and pay accordingly. This is done in response to the Presidential call to limit movements in an attempt to flatten the curve and preventing the spread of the virus.

## **CALL CENTRE**

Communities are urged to report/log power outages and water interruptions to the municipal Call Centre at 017 801 3400 / 017 801 3500 / 079 503 5484 / 079 503 6729 or 086 116 7852.

During the interruptions the municipal Call Centre experiences a high volume of calls, **please be patient will the Call Centre agents.**

## **LICENSING OFFICES, LIBRARIES, HALLS.**

All libraries, Licensing offices and community halls are **temporary closed** with immediate effect until further notice.

## **MEETINGS**

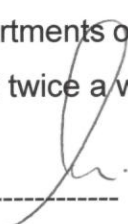
No meetings of the Municipal Council will take place during this period; however Councillors will avail themselves for any meeting should the need arise.

## **TRAFFIC SERVICES**

Municipal traffic officials will be on duty during the lockdown

## **JOINT OPERATING COMMAND**

The municipality is participating in the joint operating command that is coordinating all sector departments of government, civil society organization, Taxi Associations, Business organization that meet twice a week to provide a a response mechanism.



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**Ms GJ Majola**  
**Municipal Manager**