
MSUKALIGWA LOCAL MUNICIPALITY



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UNCLAIMED MONIES POLICY

UNCHANGED

1 JULY 2026 – 30 JUNE 2027

MP 302

CONTENTS:

1. Definition

2. Introduction

3. Objectives of the policy

4. Legislative framework

5. Identification of Unclaimed monies

6. Register of Unclaimed money

7. Unclaimed money to be paid as public revenue

8. Review

9. Short title

DEFINATIONS:

“Council” means a municipal council established in section 18 of the Municipal Structures Act and referred to in section 157(1) of the Constitution.

“Creditor” means a person to whom money is owed to by the municipality.

“Customer” means any person comprising:

- (a) Resident of the municipality,
- (b) Ratepayer of the municipality,
- (c) Any Civic Organization involved in the municipality, and/ or
- (d) Any visitor or other people who make use of services of facilities provided by the municipality.

“Municipality” means that Msukaligwa Local Municipality established in terms of section 155 of the Constitution.

“primary bank account” means a bank account referred to in section 8 (1) of the Municipal Finance Management Act

“Register” means the official register kept to receipt all unclaimed deposits.

2. INTRODUCTION:

Unclaimed monies is a challenge faced by the municipality where monies are deposited into the municipal primary bank account or paid which cannot be identified nor are claimed by any consumer or creditor of the municipality. Monies are unclaimed for various reasons and commonly arise amongst other things from the following:

- Monies deposited into the municipal primary bank account without and reference or documentary proof.
- Amounts/ deposits payable to consumers or creditors which were either not claimed or banked.
- Creditors/ consumers are unaware of their legal rights to the monies.
- Cannot be identified and allocated to an account or vote.
- Deposits paid for utilization of facilities not claimed by customers.

3. OBJECTIVES OF THE POLICY:

The objectives of the policy are to:

- To provide a framework on how to deal with unknown or unclaimed monies in the municipal bank account.
- To reduce the liability of the Municipality.
- To provide guidelines to identify unidentified deposits in the municipal bank account.

3. LEGISLATIVE FRAMEWORK

Local Government Municipal Finance Act, Act 56 of 2003.

4. IDENTIFICATION OF UNCLAIMED MONIES

4. 1.

An unclaimed direct deposit is any amount of money legally paid into the municipal primary bank account without any reference or documentary proof on how the monies should be allocated and that remains unclaimed for a period of three (3) months.

4.2.

- Unclaimed monies are any amounts of money legally payable creditor and that have not been claimed or banked within a period of three (3) months.

4.3.

- An unclaimed deposits is any amount of money legally paid by the customer as a security for municipal services for the use of facilities which have not been claimed within a period of three (3) months.

REGISTER OF UNCLAIMED MONEY:

- 5.1 After all processes to identify the unallocated monies have been exhausted and the period as mentioned in paragraph 4 has expired all unclaimed and/or unallocated monies will be receipted in a register kept by the municipality.
- 5.2. The register will be maintained and updated regularly and be kept for a period of five (5) years.
- 5.3. After the unclaimed and/or unallocated monies have been deposited in the register the rightful owner thereof can claim the monies within a period of five (5) years from the date the monies were deposited or become unclaimed subject to documentary proof being provided by the claimant of the monies.
- 5.4. The value of unclaimed monies and/or unallocated direct deposits will be recognized as a liability in the financial statement of the municipality.

UNCLAIMED MONIES TO BE PAID AS PUBLIC REVENUE:

- 6.1. Should unclaimed monies not be claimed within the period of five (5) years the monies will be written off, from the register and be receipted as revenue in that financial year.
- 6.2. The following process must be followed before any monies are receipted as revenue:
 - (1) The register will be advertised in the media in terms of section 21A of the System Act, Act 32 of 2000 that it will lie open for public inspection.
 - (2) Such register must lie open for inspection for a further period of four (4) months.
 - (3) The register will be made available for inspection at the main municipal buildings.
 - (4) The prescribed form must be completed with documentary proof should any monies be claimed by a customer or creditor, and
 - (5) After the (4) months period a report will be submitted to Council on the unclaimed monies to be written off from the register and be transferred to general revenue.

7. REVIEW:

This policy will be reviewed annually to ensure that it complies with changes in applicable legislation and the operating requirements of the municipality.

8. SHORT TITLE:

This policy shall be called the Unclaimed Deposits Policy of the Msukaligwa Local Municipality.

Effective date	01 July 2026
Council resolutions no	LM 1084/05/2026
Municipal Manager	